

Social events & casual dining bookings Terms and Conditions

Medway Yacht Club hereafter referred to as 'The Club'.

- 1. Tables of 8 or larger will be subject to a cancellation fee of £5 per person should you not give 24 hours cancellation notice. This covers all our casual opening hours.
 - a. There is an answer phone service for any out of hours messages: Call 01634 718399 or when the galley is open you can dial 01634 718169.
- 2. Sunday Carvery's, Mothers day & Fathers day are not part of any promotion unless specifically mentioned.
- 3. Members may not use their discount Smart card's to purchase a function/event ticket or obtain a further discount, during a clubhouse promotion be it on food or drink.
- 4. Offers may not be exchanged for cash or any credit.
- 5. Leaflet offers, only one leaflet maybe used at a time and only when purchasing a main meal. The club will decide what constitutes a main meal and advise before guests order.
- 6. All offers are subject to availability.
- 7. Offers will be subject to booking. No walk in bookings are permitted and non-member offers will not apply to Saturdays.
- 8. Offers may not be exchanged for services.
- 9. Some of our events are restricted to over 18's only. We will ensure this is advertised, but please do check when booking.
- 10. Pre-booking event, will have to be paid at the time of booking (unless otherwise stated), should you refuse to pay at booking you will not be offered a ticket.
- 11. Event cancellations and refund, should you not be able to attend an event, you will need to give not less than 7 days notice. We will either offer a refund or credit (onto a members smartclub card).
- 12. Should The Club or when using a 3rd Party entertainment cancel, we will notify all guests/ticket holders of our decision regarding alternative dates first before discussing refunds.
- 13. Spaces/Tickets are sold on a first come first served basis and are not available after the closing date of the event.
- 14. Parking is limited on site, we are unable to guarantee parking, however there is a public car park located just outside the main gates (please check opening times with Medway Council).



- 15. The Club indemnifies itself of any person losing or having any personal belongings (including vehicles) damaged whilst on Medway Yacht Club property.
- 16. On booking, please inform The Club of any food intolerance or allergies. The Club may not be able to cater for such dietary requirements if not informed at the time of booking.
- 17. All prices inclusive of VAT.
- 18. The Club reserves the right to charge any non-member or members for any damage caused by them during the event.
- 19. The Club reserves the right to search belongings on legitimate security grounds.
- 20. The Club reserves the right to refuse anyone entry or ask a guest to leave if they deem their behaviour inappropriate.
- 21. The list of terms and conditions are not restricted and may be changed at any time without notice.